

Gardens by the Bay Terms and Conditions for School Programmes

1. Programme Information

- 1.1. The School Programme fee and maximum number of participants per group for each programme is as follows:

On-site Programmes*

| Name of Programme | Programme Capacity | Maximum Duration | Standard Programme Fee per Group (inclusive of GST) | Green Guardians Programme Fee per Group (inclusive of GST) |
|---|--------------------|------------------|---|--|
| Gardens for Tiny Tots <i>For Pre-schools</i> | 10 pairs | 45 min | \$100 | N.A. |
| Gardens for Tots <i>For Pre-schools</i> | 20 pax | 45 min | \$100 | \$95 |
| Gardens for Tots <i>For Pre-schools</i> | 20 pax | 1.5 hr | \$150 | \$142 |
| Seasonal Programmes <i>For Pre-schools</i> | 20 pax | 45 min | \$100 | N.A. |
| Gardens in 90 Minutes <i>For Primary and Secondary Schools</i> | 20 pax | 1.5 hr | \$150 | \$142 |
| Gardens in 90 Minutes (with 5G Digital Trails) <i>For Primary and Secondary Schools</i> | 20 pax | 1.5 hr | \$210 | \$200 |
| Gardens in 2.5 Hours (with 5G Digital Trails) <i>For Primary and Secondary Schools</i> | 20 pax | 2.5 hr | \$320 | \$304 |
| A Garden Quest (with 5G Digital Trail) <i>For Educators</i> | 20 pax | 1 hr | \$175 | N.A. |
| Behind the Scenes - A Look at How Plants are Grown <i>For Educators</i> | 20 pax | 1.5 hr | \$360 | N.A. |
| Discovery Journey: Plant Diversity and Sustainability <i>For Educators</i> | 20 pax | 1.5 hr | \$150 | N.A. |
| Gardens Under Glass <i>For Educators</i> | 20 pax | 2.5 hr | \$250 | N.A. |

* Admission fees to Conservatories not included.

- 1.2. The fee(s) stated are subject to change without prior notice.
- 1.3. To allow each participant to receive the optimum experience from our on-site programmes, there is a cap on the maximum number of participants allowed per group. Each group is assigned one guide/ programme facilitator.
- 1.4. Programme fees are calculated based on the number of groups for the on-site programmes.
- 1.5. *Green Guardians* programme fees are only applicable when students have registered for the Seeker level of the *Green Guardians* programme in the same calendar year.

- 1.6. In the event that the number of participants per group is less than the stated capacity or there is a shortened duration, the full on-site programme fee will still apply.
- 1.7. Where the number of participants exceeds the group capacity on the day of the on-site programme, an additional group may be formed subject to the availability of guide(s)/ programme facilitator(s) and programme materials and additional charges will apply. Please note that Gardens by the Bay is under no obligation to provide additional guides/ facilitators or relevant programme materials to cater to last minute additions.
- 1.8. Students must be accompanied by teachers and/ or adult chaperones at all times (based on the prevailing ratio as recommended by ECDA and MOE), during the entire duration of the on-site programme and while they are within the premises of Gardens by the Bay. Schools shall ensure the safety, well-being and proper behaviour of their students. The guide/ programme facilitator reserves the right to suspend the on-site programme should inappropriate behaviour or action compromise the safety and well-being of the students.
- 1.9. Gardens by the Bay publishes all venue closure dates on our website at www.gardensbythebay.com.sg. It is the coordinator's responsibility to check the website for these dates before confirming any bookings.
- 1.10. Gardens by the Bay reserves the right to amend any programme without prior notice at its sole and absolute discretion.

2. Bookings, Payment and Confirmation

2.1. Booking Requests and Programme Reservation Form

On-site Programmes

- (i) Booking requests must be made in writing **at least 21 calendar days** in advance, from the date of the programme.
 - (ii) The Programme Reservation Form must be submitted to Gardens by the Bay **at least 14 calendar days** prior to the date of the programme.
- 2.2. Once the Programme Reservation Form is submitted to Gardens by the Bay, any request for amendments must be made in writing and is subject to the approval of Gardens by the Bay.
- 2.3. **For schools paying via Online Payment:**
Payment must be made **at least 5 working days** prior to the date of the programme. **Bookings are confirmed only upon receipt of full payment.**
- 2.4. **For schools paying via the Vendors@Gov/ IFAAS system:**
- a. Bookings are confirmed only upon the issuance of an official Gardens by the Bay Programme Confirmation Form and email, from our Education officer.
 - b. Schools will be billed after the programme is completed. Please note that payment must be received **30 calendar days** from the invoice date.

2.5. Administrative Charge

An administrative charge of 50% of the total programme fee will be levied for every amendment made under the following conditions, **whichever is earlier**:

- a. Each amendment after the issuance of the **Programme Confirmation Form**; or
- b. Each amendment made within **7 calendar days** of the date of the programme indicated on the Programme Reservation Form.

- 2.6. Once issued, purchased Conservatories, Skyway, Observatory and/ or Floral Fantasy tickets cannot be refunded or amended in any way.
- 2.7. There will be no refund should there be absentees on the date of the programme, or a postponement of the programme.

3. Cancellation/ No-show

- 3.1. The cancellation/ no-show policy is as follows:

| | |
|---|--------------------------------------|
| Within 7 calendar days of the date of the programme as indicated on the Programme Reservation Form. | 100% of total programme fee charged. |
| No-show on the scheduled date of the programme. | |

- 3.2. Should Gardens by the Bay initiate cancellation of booking due to unforeseen circumstances, we shall endeavour to inform participants or group representatives at least 3 calendar days prior to the date of the programme and arrange for an alternative programme date. If an alternative date cannot be agreed upon, Gardens by the Bay will provide a full refund. Gardens by the Bay will not bear any responsibility for travel expenses or any other costs which might have been incurred.

4. Punctuality

- 4.1. Should participants be late for the programme, the programme content will be modified and components of the programme may be omitted to ensure that the programme ends at the time stated on the Confirmation Form.
- 4.2. No extension of time will be allowed to compensate for the late start time.
- 4.3. Should Gardens by the Bay start the programme late due to unforeseen circumstances, the programme will be delivered in its entirety.

5. Documentation

- 5.1. Before commencement of the programme, a print-out of the Programme Confirmation Form with the confirmation email will be required as proof of payment and/ or booking.

6. Copyright and Intellectual Property

- 6.1. All title, ownership rights and intellectual property rights (including all copyrights) in and relating to the programme and any copies thereof (including but not limited to any titles, themes, concepts and any related documentation) are owned by Gardens by the Bay.
- 6.2. Audio and video recordings of the programme are strictly prohibited without prior written approval from Gardens by the Bay.

7. Programme/ Gardens Etiquette

7.1. On-site Programmes

- (i) Follow the instructions given by the guide/ programme facilitator.
- (ii) Teacher(s)-in-charge should accompany all participating students at all times.
- (iii) Keep the Gardens clean.
- (iv) Care for the flora and fauna in the Gardens.

- (v) Do not run in the Conservatories.
- (vi) Stay on the paths and keep out of the flower beds, trees and shrubs.
- (vii) Take extra care along the open boardwalk at the Dragonfly Lake and/ or near the edge of any water bodies.
- (viii) No recording of the tour is allowed.

8. All Rights Reserved

- 8.1. Gardens by the Bay reserves the right to amend, delete and/ or add to these terms and conditions without prior notice at its sole and absolute discretion.